TRANSPORTATION

RESORT BUS SERVICE is available from the **Main Entrance** to most *Disney Resort* hotels, *Disney's Hollywood Studios®*, and *Disney's Animal Kingdom®* Theme Park.

MONORAIL TRANSPORTATION is available from the **Main Entrance** to *Magic Kingdom®* Park and *Magic Kingdom* Resorts via transfer at the Transportation and Ticket Center.

FRIENDSHIP BOAT SERVICE is available from **International Gateway** to *Disney's Hollywood Studios* and *EPCOT®* Resorts.

DISNEY SKYLINER is available from **International Gateway** with direct service to Disney's Caribbean Beach Resort and Disney's Riviera Resort. Service to Disney's Pop Century Resort, Disney's Art of Animation Resort and *Disney's Hollywood Studios* is available via transfer at Disney's Caribbean Beach Resort.

WALKING PATH is available from **International Gateway** to *Disney's Hollywood Studios* and *EPCOT* Resorts.

MINNIE VAN™ Connected by Lyft
Request a Minnie Van™ through the Lyft app.

RIDESHARE Hosted by Lyft is available for all services from the **Main Entrance**.

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by , offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by , are also available at various locations in each Theme Park. Theme Park First Aid locations, designated by , and the companion restroom located at CommuniCore Hall, have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

Accessible Transportation
The following options are available for Guests in wheelchairs or ECVs:

- **Buses and Disney Skyliner** can accommodate various types of wheelchairs and ECVs. The standard footprint is 30" x 48". The wheelchair or ECV must fit without being forced. On buses, the device must be securely fastened in the restraints, and we recommend that Guests using ECVs transfer to a seat while onboard a bus.
- **Watercraft** access varies depending on the type of watercraft and the existing water levels and conditions.

Dining and Shopping Locations Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

Viewing Areas Some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

PERSONALIZED GUEST SERVICE

For assistance with the following, please see a **Guest Experience Team** or **Guest Relations** Cast Member located throughout the Park:

- General Park Information and Recommendations
- Lost Guest Assistance
- Assistance with Disney Genie service

If you are in need of the following, please visit a **Guest Relations location** :

- Services for Guests with Disabilities
- Ticket Upgrades
- Lost and Found Submit a lost item report at *disneyworld.com/lostandfound*.

PARK RULES

Please comply with Park rules, signs and instructions, including but not limited to:

- All persons and bags are subject to screening.
- Proper attire is required.
- No smoking, including vaping, allowed in Theme Parks and Water Parks. Designated smoking areas are located outside Park entrances.
- The following are strictly prohibited:
  - — Firearms, ammunition, knives and weapons, or objects that appear to be weapons
  - — Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
  - — Strollers larger than 31" x 52" and any types of wagons
  - — Pets or other animals, except service animals (i.e. dogs and miniature horses)
- Disney reserves the right to require a Guest to leave if they are:
  - — Using profanity or offensive language towards our Cast Members or other Guests
  - — Violating any other Park rules

Additional details and a complete listing of Park rules are available for viewing at *disneyworld.com/rules* or at Guest Relations.

PAYMENT OPTIONS

Walt Disney World® Resort accepts Disney® Visa® Card, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.

Please join us in our commitment to the environment by recycling this guidemap, plastic bottles, plastic cups and cans in the recycling bins throughout the Park.

MIX Paper from responsible sources FSC® C007828

Parks, attractions and other offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.

©Disney 061724

GUESTS WITH DISABILITIES

EPCOT



GUIDEMAP

	MOBILITY DISABILITIES	VISUAL DISABILITIES	HEARING DISABILITIES
Guest Amenities Available for Rent or Deposit	Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park. **Park Hopping Options** If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park at no additional charge.	**Braille Guides** Printed in Braille and large print text to provide an overview of the Theme Park. **Portable Tactile Maps** Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format. **Audio Description** Utilizes *Disney's Handheld Device* to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. Amenities available for $25 refundable deposit.	**Assistive Listening** Utilizes *Disney's Handheld Device* to amplify sound through headphones or induction neck loop at specific attractions. **Handheld Captioning** HC Utilizes *Disney's Handheld Device* to display text at select attractions. **Theater Captioning** Many theater-type attractions now offer Handheld Captioning. **Video Captioning** CC Caption-ready monitors designated with a "CC" symbol can be activated by remote control built into *Disney's Handheld Device*. Amenities available for $25 refundable deposit.
Rental Location	• Stroller & Wheelchair Rental Shop to the east of *Spaceship Earth®* • International Gateway	Guest Relations *See map inside for location.*	Guest Relations *See map inside for location.*
Complimentary Amenities and Services for use at the Park	**Wheelchair Replacement Location** • World Traveler - International Gateway **Companion Restrooms** See map inside for locations indicated with . *Adult Changing Table available at CommuniCore Hall.*	**Stationary Braille Maps** Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located in World Celebration near Guest Relations. Also located in World Showcase at International Gateway and on the bridge from World Celebration to World Showcase.	**Written Aids** Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.
More Options	**Electric Conveyance Vehicles (ECVs)** Limited number available on a first-come, first-served basis at the rental location. Must be 18 years of age or older to rent ECVs. RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.	For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including show times and details about restaurant menus, by calling **407-827-7935**.	Cast Members with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag. **Sign Language Interpretation** Available at *EPCOT* on Fridays. Schedules are available at Guest Relations that list specific interpreted show times for all *Walt Disney World®* Theme Parks. For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at **407-824-4321 [voice]**.
Safety in the Park	**Mobility Scooters/ECVs** Please keep your speed to the walking speed of those around you. Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food & beverage locations. Park your device in safe locations clear from walkways and stairs. **Evacuation** In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance. **Transfers** Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.	**SERVICE ANIMALS** Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals. **Service Animal Restrictions** Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options including a Rider Switch with a member of your party or a portable kennel. • *Guardians of the Galaxy:* Cosmic Rewind • *Mission: SPACE®* • *Soarin' ®* Guests with service animals should check with a host for attraction and boarding information at the following attractions: • *Spaceship Earth* • Disney & Pixar Short Film Festival **Service Animal Relief Areas** • World Discovery: next to restrooms near Refreshment Station Hosted by Coca-Cola® • World Celebration: next to Imagination! restrooms • Between the Outpost and Germany • United Kingdom: right of restrooms **Kennel** For information and reservations, call **877-493-9738**.	

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/ Photosensitivity
Specialty lighting and other visual effects are used extensively throughout the *Walt Disney World* Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

Magnetic Fields
Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

Special Effects
Special effects, including theatrical smokes, fog, snow and bubbles, are used at select *Walt Disney World* Resort attractions, shows and special events. All special effects are produced using products that have been proven to be safe in these applications.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

BEYOND *EPCOT*

Resorts/Special Reservations *Disney Resort* hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call *Walt Disney World®* Resort Special Reservations at **407-939-7807 [voice]**.

For accessibility information and accommodations for the following locations:

Water Parks Please visit Guest Services at the entrances of both Disney's Water Parks.

Disney Springs® Please visit Guest Relations at the Welcome Center at *Disney Springs®* Town Center.



WORLD CELEBRATION

ATTRACTIONS

1 *Spaceship Earth*® Explore the history of innovations from the Stone Age to the Digital Age. Mobility Access: Enter through the exit on RIGHT or LEFT.

2 *NEW!* Meet Mickey & Friends

3 Disney & Pixar Short Film Festival Experience popular animated shorts in this 4D cinema attraction.

4 Journey Into Imagination With Figment Tour the Imagination Institute.

DINING

5 Connections Café

6 Connections Eatery

7 *NEW!* Festival Favorites

SHOPPING

8 Pin Traders – Camera Center

9 Gateway Gifts

10 Club Cool Hosted by Coca-Cola®

11 Creations Shop

WORLD DISCOVERY

ATTRACTIONS

12 *Guardians of the Galaxy*: Cosmic Rewind ▲ ● 42"/107 cm. Team up with the Guardians of the Galaxy on an intergalactic race through space and time. Mobility Access: Transfer Access Vehicle available. See a Cast Member for additional information.

13 *Mission: SPACE*® ● Experience NASA-style training with a simulated space launch. *Expectant mothers should not ride.* Mobility Access: Transfer Device available. See a Cast Member for additional information.

- Green Mission 40"/102 cm. for a less intense experience
- Orange Mission ▲ 44"/112 cm. for an intense journey

14 Play Zone

CLOSED TEMPORARILY FOR REIMAGINATION

15 *Test Track*® Presented by Chevrolet®

DINING

16 Refreshment Station Hosted by Coca-Cola® *Open seasonally.*

17 Joffrey's Coffee & Tea Company®

18 Space 220 Restaurant

- Space 220 Lounge

SHOPPING

19 Treasures of Xandar

WORLD NATURE

ATTRACTIONS

20 Journey of Water, Inspired by Moana Stroll along an interactive outdoor trail and explore the wonders of water.

21 Awesome Planet On-screen exploration of the dynamic story of Earth.

22 *Soarin'*® 40"/102 cm. Soar high in the sky during a hang-gliding flight.

23 Living with the Land Travel through the greenhouses to see innovative food-growing techniques.

24 *The Seas with Nemo & Friends*® Attraction Relive some of your favorite scenes from Disney•Pixar's "Finding Nemo."

25 Turtle Talk With Crush An engaging conversation with Crush, Dory and some friends.

26 SeaBase Surround yourself with thousands of beautiful live fish, sharks, sea turtles and more as you explore this 5.7 million-gallon aquarium!

DINING

27 Sunshine Seasons

28 Chip 'n' Dale's Harvest Feast at Garden Grill Restaurant

29 Coral Reef Restaurant

WORLD SHOWCASE

ATTRACTIONS

30 Gran Fiesta Tour Starring The Three Caballeros Discover the sights of Mexico and the antics of three feathered amigos on this boat ride. Mobility Access: Follow directional signs to designated load area.

31 Meet Anna and Elsa at Royal Sommerhus

32 Frozen Ever After Sail through the fantastical world of "Frozen." Mobility Access: Transfer Device available. See a Cast Member for additional information.

33 Reflections of China Journey through ancient and modern China in this Circle-Vision 360 film.

34 America Gardens Theatre

35 The American Adventure Explore the past and future of America through film, music and *Audio-Animatronics*®. Mobility Access: See a Cast Member at entrance for access to second floor.

36 Palais du Cinéma Mobility Access: Enter through LEFT side of the entrance hallway.

- Beauty and the Beast Sing-Along Sing along while enjoying a twist on this tale as old as time!
- Impressions de France Experience an enchanting showcase of France through film.

37 Remy's Ratatouille Adventure Join Remy on a 3D ride through the culinary world of Ratatouille.

38 Canada Far and Wide in Circle-Vision 360 Explore Canada in an *EPCOT* Circle-Vision 360 film. Mobility Access: Enter through path on RIGHT next to Le Cellier Steakhouse.

DINING

39 Refreshment Port

40 Swirled Showcase

41 Joffrey's Coffee & Tea Company®

MEXICO

42 Choza de Margarita

43 La Cantina de San Angel

44 La Hacienda de San Angel

45 La Cava del Tequila

46 San Angel Inn Restaurante

NORWAY

47 Kringla Bakeri Og Kafe

48 Princess Storybook Dining at Akershus Royal Banquet Hall *(Mobile Dining Reservation Check-In Only)*

CHINA

49 Nine Dragons Restaurant

50 Lotus Blossom Café

51 Joy of Tea

OUTPOST

52 Refreshment Outpost Hosted by Coca-Cola®

GERMANY

53 Biergarten Restaurant

54 Sommerfest

ITALY

55 Tutto Italia Ristorante

56 Tutto Gusto Wine Cellar

57 Via Napoli Ristorante e Pizzeria

58 Gelateria Toscana

THE AMERICAN ADVENTURE

59 Joffrey's Coffee & Tea Company®

60 Fife & Drum Tavern

61 Regal Eagle Smokehouse: Craft Drafts & Barbecue Hosted by Coca-Cola®

62 Funnel Cake

JAPAN

63 Kabuki Cafe

64 Katsura Grill Mobility Access: Guests can access Katsura Grill via the pathway behind the Pagoda.

65 Teppan Edo *(Mobile Dining Reservation Check-In Only)*

66 Shiki-Sai: Sushi Izakaya *(Mobile Dining Reservation Check-In Only)*

67 Takumi-Tei

MOROCCO

68 Spice Road Table

- Spice Road Table Bar

FRANCE

69 Les Vins des Chefs de France

70 Chefs de France

71 Monsieur Paul Mobility Access: Accessible by elevator. Ask for assistance at the entrance of Chefs de France.

72 L'Artisan des Glaces

73 Les Halles Boulangerie-Patisserie

74 La Crêperie de Paris

UNITED KINGDOM

75 Yorkshire County Fish Shop

76 Rose & Crown Dining Room

77 Rose & Crown Pub

CANADA

78 Joffrey's Coffee & Tea Company®

79 Le Cellier Steakhouse

SHOPPING

80 Port of Entry Featuring Pandora Jewelry

81 Disney Traders

82 Karamell-Küche Featuring Werther's® Original® Caramel

83 Art of Disney

84 La Signature Presented by Guerlain

85 World Traveler

86 The Tea Caddy Featuring Twinings® Tea

87 Northwest Mercantile

LEGEND

- Restrooms
- Accessible Restrooms
- Companion Restrooms *Adult Changing Table available at CommuniCore Hall*
- First Aid *Presented by AdventHealth Emergency services available by calling 911.*
- Automated External Defibrillators
- Guest Relations
- Baby Care Center
- Service Animal Relief Areas
- Smoking Areas
- ATMs *Presented by Chase*
- Stroller Rentals
- Wheelchair Rentals
- Locker Rentals
- Water Transportation
- Entertainment Locations
- Fireworks Viewing for Guests with Disabilities
- Kidcot Fun Stops *Presented by Ziploc®*
- ▲ Physical Considerations
- ● The seating and restraints on this attraction may prohibit Guests of certain body shapes or sizes from riding.
- Minimum Height Requirement
- May remain in wheelchair/ECV
- Must transfer from wheelchair/ECV
- Must transfer to standard wheelchair
- Must transfer to standard wheelchair, and then to ride vehicle
- Sign Language (Available Fridays)
- Mobile Food & Beverage Ordering
- Mobile Dining Reservation Check-In & Walk-Up List
- *Disney PhotoPass*® Photographers
- *Disney PhotoPass*® Sales Center
- *Disney Vacation Club*® Discovery Desk
- Merchandise Mobile Checkout
- Disney Pin Trading Destination
- Character Greeting

Visit Guest Relations for more information about:

- Assistive Listening
- HC Handheld Captioning
- CC Video Captioning
- Audio Description

Special Considerations for Attractions

Safety: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses, and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable. For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast Member for assistance.

Physical considerations on designated attractions:

▲ **Warning!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.